# Why News Releases Fail & What You Can Do About It!

Paul Krupin
Direct Contact PR

#### You wrote an advertisement

- ☐ It's not a news release at all.
- You're selling product or services.
- The media hate requests for free advertising!
- Revise it! Offer media news, education or entertainment. That's what they publish!

### You wrote for a minority

☐ Too few people will be interested.

Pick a better topic! Write for the majority.

#### You are the center of attention

☐ It's not about you, your business, your marketing!

□ Focus on the audience.

# You forgot to put the five W's up front

# □ Who, What, Where, When and Why.

□ Fix it! Tell the media what they need to know right away.

# You didn't identify the impact on people

- "What's In It for My Audience!"
- ☐ Answer the key questions:
  - Who is going to impacted?
  - Why should they care?
  - How will they be affected?
  - How will they feel?
  - What should they do?

## You are too wordy and text dense

- You focused on details and minutia.
- Focus on the most important information first.
- ☐ Tighten it up. Shorten it.

#### **Too much information**

- ☐ You overwhelmed them.
- □ No time to invest so it gets tossed.
- Cut it down! Make it easy to read, understand, and act upon.

# You pushed corporate brands & logos

#### ☐ Stop selling!

- ☐ Get rid of them or minimize the size and place them at the bottom of the release.
- Use photos and graphics that are relevant to your story.

### You sent gobbledeygook

- You used corporate jargon and propaganda
- No one can even understand it.
- Write it the way you'd really speak it.

# You try to get in on someone else's parade

- ☐ You try to hone in on someone in the news. You say me, too!.
- Forget it. Never stand in the shadow of someone else.
- Make your own light. Tell your own story. Stand on your own two feet.

#### You're too late

- □ You respond to something that just happened that's in the news.
- Forget it. The media is already working on their next story.
- Get out in front of the news. Look out four to six weeks or more. Tell people what's coming from over the horizon.

#### You smoked it!

- ☐ **Too much hype**, self-laudatory praise, pithy quotes, useless testimonials, and jargon.
- The media see right through you.
- Get rid of the smoke and mirrors.
- ☐ Tell the truth. If you can't prove it, don't use it.

# You identify prior media coverage

☐ You tell CBS that you're on CNN.

- The media sees that they are no longer first.
- Use prior media experience only to demonstrate you'll be a great guest.

#### You are unrealistic

You included vague, unsubstantiated, wild or even outrageous claims.

☐ Get rid of them.

### You lack credibility

☐ Your ideas are not well thought out.

Do your homework. Offer information that you are qualified to deliver.

#### **Poor contact information**

- The media can't get a hold of you.
- Identify the best single point of contact for action and professional response.
  - one phone (real person)
  - one email address
  - one URL (with no long string addresses).
- Make it easy! Respond quickly. Give the media what they ask for.

#### Poor media call for action

- You didn't tell the media what you want them to do with your news release.
- □ Tell them what you are asking for.
- Offer the media incentives to contact you to build the story you want published. They love freebies. Things you can offer:
  - review copies
  - product review samples
  - interviews
  - interview questions and answers
  - media kits with additional story angles
  - statistics, fact sheets and more data
  - relevant photographs, graphics, etc.
  - access to more people
  - facility visits
  - unique photo opportunities, etc.
  - Shorter or longer articles
  - □ New articles or special features upon request

# You sent the release to the wrong media

### ☐ You failed to target.

- ☐ This makes media mad and angry by wasting their time. You will get requests for removal.
- Target the media carefully. Work with your publicist or news release distribution service.

### You expect a media miracle

- You rely on a single email news release to produce an avalanche of media calls.
- ☐ Get real. It's only an email message.
- Phone follow up can improve your media response significantly.

### You expect to get rich quick!

- You have unrealistic expectations.
- Get real. Chances are you won't get rich and famous off of one news release.
- You might be able to break even.

# Look at your breakeven goals

- ☐ Take a hard look at the numbers.
- ☐ If you make \$10 per book you need to sell 100 books to cover the costs of a \$1000 outreach effort.
- If you can consult at \$100 an hour, you only need 10 clients.
- If you charge \$1000 per client, then you only need one client.
- Diversify your product and service lines.

### Even if you do get publicity

- It may not come out exactly the way you want it.
- Media publish for their audience and they do it their way.
- It may not be favorable. It may not motivate people to action.
- The bigger the media, the less likely they are to run your contact information.

### Sales may not be there

- Publicity doesn't always produce an avalanche of orders
- ☐ The quality, context and content of the coverage you get influences the actions people take.
- One article in USA Today <u>may</u> out perform ten to twenty articles in small dailies and community weeklies. It may not.
- You get to leverage the publicity in your marketing afterward.

# You won't always know when it happens

- Lead time may delay the publication or production date.
- Be patient. Drop seeds, water them, and they grow.

### **Parting Advice!**

- □ Remember Why News Releases Fail!
- Fix your news releases!
- Review your news releases against these criteria to see if you've made any of these errors.

### My offer to help you

- Feel free to send me your final drafts.
- I'll be happy to look them over and give you personal feedback & recommendations.

#### **Get in Direct Contact**

#### Paul J. Krupin - Direct Contact PR

Reach the Right Media in the Right Market with the Right Message

www.DirectContactPR.com

Paul@DirectContactPR.com

800-457-8746 509-545-2707

blog.directcontactpr.com